



Course Certificate Refund Form

1. Personal Information

- Full Name (as registered for the course):
- Registration ID:
- Email Address (used for course registration):
- Contact Number (with country code): (+)
- Course Enrollment Date:

2. Refund Request Details

- Reason for Refund Request:
 - Duplicate purchase
 - Certificate not needed
 - Other (please specify):
- Detailed Explanation for Refund Request (if needed):

3. Payment Details (Account can accept Refund)

- Full Name (as shown on Bank Card):
- Swift Code for Bank:
- Bank Account Number:
- Requested amount for refund

4. Acknowledgment

- Declaration:
I hereby declare that the information provided in this form is accurate to the best of my knowledge.
I understand that the refund process is subjected to the policies of the ANWA educational platform.

Full Name: _____

Date: _____

Terms & Conditions

1. Refund Request Period:

Refund requests without specific reasons are allowed but must be submitted within 7 days of purchase and must include proof of purchase (e.g., payment receipt). Requests submitted beyond this period will not be processed.

2. Processing Time:

All refund requests are typically processed within *2 weeks* from the date of submission. Once approved, please allow up to *30 days* for the refund to reflect in your account, depending on your payment method or financial institution.

We strive to ensure timely resolutions and appreciate your patience during this process.